

# WELCOME TO OUR BACKYARD

## NEW RESIDENT GUIDE

There's something for everyone in this Tri-Valley city with a big heart and a high quality of life. Dublin values its roots, while embracing its future.

Gracing 14 square miles, Dublin is a mixture of rolling hills and scenic flatlands, with extraordinary vistas of Mt. Diablo, Donlon Point, and Dublin Hills Open Space. As you settle in, take a moment to look through this guide, learn about some of the many services and programs provided in Dublin, and explore the amenities that contribute to the City's healthy, safe, and productive lifestyle.

Learn more about life in Dublin by visiting [www.dublin.ca.gov/newresident/](http://www.dublin.ca.gov/newresident/)

### A Dozen Things to Do in Your First Year

- ☐ Check out the [City website](#)
  - Sign up to receive [City Notifications](#)
  - Subscribe to [EverBridge](#) to receive City emergency alerts
- ☐ Celebrate at the [St. Patrick's Day Celebration](#)
- ☐ Shop for produce at the [Farmers' Market](#)
- ☐ Meet your neighbors and promote safety by joining or starting a [Neighborhood Watch](#) group
- ☐ Create an [Emergency Plan](#) for your home or neighborhood
  - Register for a local [CERT](#) or [PEP](#) class
- ☐ Attend a [City Council Meeting](#)
- ☐ Participate in [Citizens' Academy](#)
- ☐ Visit [City Hall](#) and the [Dublin Public Library](#)
- ☐ [Volunteer](#) in the community:
  - [Senior Center](#)
  - [Dublin Pride Week](#)
  - [Creek Clean Up](#)
  - [Disaster Service Worker Program](#)
  - [Dublin Heritage Park & Museums](#)
- ☐ Explore [Neighborhood Parks](#)
- ☐ Register for [Inside Dublin](#)
- ☐ Support a City-sponsored [Holiday Fundraiser](#)

### SUPPORT DUBLIN AND SHOP LOCAL!

Did you know that 1% of all taxable purchases in Dublin go to the General Fund, which supports City services like public safety, street maintenance, and programs for kids?



#DiscoverDublinCA

 Like us on [Facebook!](#)

### FURRY FRIENDS ARE WELCOME HERE

Dublin is home to [large](#) and [small](#) dog parks, pet specialty stores, restaurants, and even a hotel that caters to animals.

Looking for your new best friend? Stop by the [Tri-Valley Animal Shelter](#) or [East Bay SPCA](#), both of which can be found within Dublin's borders.



# SETTLE IN



**Electricity** | PG&E (800) 743-5000



**Waste** | AVI (925) 479-9545



**Water/Sewer** | DSRSD (925) 828-8524



**Cable/Internet** | **Comcast** (800) 945-2288  
| **DirecTV** (855) 833-4388  
| **AT&T** (855) 637-9526

The **Public Works Department** manages:

Streetlights  
Traffic Signals  
Street Sweeping  
Publicly-Maintained Trees  
Sidewalks  
Street Maintenance



Visit **Dublin San Ramon Services District** to:

- Open your water account, and start service
- Sign up for paperless billing and automatic payments
- Apply for Low Income Assistance
- Track your water use 24/7 and set your own alerts on **AquaHawk**
- Find tips, rebates, and free stuff to help you use water wisely
- Learn about local water quality
- Learn about your sewer pipe responsibility
- Learn what NOT to flush, and where to safely recycle or dispose of these materials
- See how DSRSD puts your dollars to work in the community
- Appreciate why Dublin loves **PURPLE**—sprinklers, that is; recycled water keeps our city **GREEN**, even during droughts

## FIND YOUR WAY

The City contains over 10 miles of **biking/walking trails** that beckon adventurers to explore nature and local scenery, including the **Iron Horse Regional Trail**, which connects 12 cities and spans 55 miles between Suisun Bay and Livermore.



Need to charge your green wheels? Three Electric Vehicle (EV) charging stations are located in the Dublin Library parking lot (200 Civic Plaza).



**CityCarShare** operates two car sharing pick-up/drop-off locations in nearby Pleasanton.



**Taxis** are regularly found stationed outside of both Dublin BART stations.



**Wheels** | (925) 833-7500

The **Wheels** bus system is operated by **LAVTA** (Livermore Amador Valley Transit Authority) and provides **bus service** within Dublin and the **Tri-Valley**. Wheels offers express **routes**, as well as specific routes for **students** and **shoppers**.



**Dial-a-Ride paratransit service** is available for eligible riders; call (925) 455-7510.



**BART** | (510) 441-2278

Dublin's **BART** (Bay Area Rapid Transit) stations connect passengers to destinations throughout the Bay Area.

Access **Dublin/Pleasanton BART** from De Marcus Blvd.;

Access **West Dublin/Pleasanton BART** from Golden Gate Drive.

## OTHER IMPORTANT PLACES

### **Alameda County Administration**

(property taxes, registrar of voters, etc.)  
1221 Oak St. | Oakland, CA 94612  
(510) 208-9770

### **Local Post Office**

6937 Village Parkway | Dublin, CA 94568  
(800) 275-8777

### **Department of Motor Vehicles**

6300 W. Las Positas Blvd. | Pleasanton, CA 94588  
(800) 275-8777

### **Social Security Office**

24301 Southland Dr., Suite 500 | Hayward, CA 94545  
(800) 772-1213

# PLAY AROUND

Dublin Boulevard provides a path to many basic necessities, such as grocery stores, gas stations, and shops. Venture off the main road, however, and you will discover that there is a lot that the city has to offer to keep your mind and body active. Dublin's [Parks and Community Services Department](#) invites you to come and play in Dublin!

Indoor and outdoor pools, slides, splash pads, and more!



View the [Activity Guide](#)—your portal to recreation, fitness, and arts and enrichment programs for residents of all ages. Register online: [www.DublinRecGuide.com](http://www.DublinRecGuide.com)



Experience Dublin's history and creative culture!

Dublin has 18 parks and sports facilities... and counting! Explore children's play areas, sports fields and courts, picnic areas, trails, and open space.

## PARKS & OPEN SPACES

# 18

### SENIOR CENTER



Connect with community in a class, activity, or program that engages the mind, body, and spirit.

### FACILITY RENTALS



Host a party, wedding, special event, or business meeting at a City facility.

## FESTIVALS & EVENTS



Gather with neighbors and friends!



There are [parks](#) for 4-legged residents, too!

### PRESCHOOL



Nurturing our future, one child at a time.

## CITY FACILITIES



**City Hall**  
100 Civic Plaza  
(925) 833-6650



**Senior Center**  
7600 Amador Valley Blvd.  
(925) 556-4511



**Shannon Community Center**  
11600 Shannon Ave.  
(925) 556-4500



**The Wave at Emerald Glen Park**  
4201 Central Pkwy.  
(925) 556-4590



**Dublin Library**  
200 Civic Plaza  
(925) 803-7252



# GO GREEN

Dublin's [Environmental Services](#) works hard to protect the environment and safeguard public health, creating a more sustainable planet for this and future generations. Some of the programs managed by the City include:

[Waste Services Contract](#)  
[Household Hazardous Waste Disposal](#)  
[Energy Conservation](#)  
[Clean Water](#) and [Clean Air](#) Programs

## SHOW YOUR DUBLIN PRIDE

Each spring, the City hosts [Dublin Pride Week](#), a week-long celebration of the Dublin community, including contests, volunteer efforts, food drives, and resident workshops. We'll see you there!



## STAY INFORMED

[TV30](#) | Watch City Council meetings from the comfort of your home using the Tri-Valley's local TV channel

[OpenGov](#) | Review City revenues and costs with this user-friendly online database

[Crime Reports](#) | Search a customizable map of reported incidents near your location

[Alerts](#) | Receive notifications from Dublin during emergencies

[Twitter](#) | Follow @DublinPIO for the most recent Dublin news

[NotifyMe](#) | Receive email updates on what's happening in Dublin

[Request Tracker](#) | Submit queries or requests for City maintenance services



## BEING THERE...FOR YOU

The [Eden Information & Referral](#) system (2-1-1) offers free, non-emergency, confidential access to housing information, and critical health and human services.

Dublin has partnered with other Tri-Valley cities to connect residents with additional resources, such as childcare and senior services, in the nearby area. Contact [Parks and Community Services](#) to learn more.

The [Welcome Dublin magazine](#) highlights many of the City's core services, cultural attractions, and amenities for residents and visitors.

Want to start a business in Dublin? Have questions about City services? Need help with a neighborhood concern? Give us a call or e-mail [cityofdublin@dublin.ca.gov](mailto:cityofdublin@dublin.ca.gov).



**DUBLIN**  
CALIFORNIA  
THE NEW  
AMERICAN  
BACKYARD

### CITY DEPARTMENTS

<a href="#">City Council</a>	(925) 833-6650
<a href="#">City Manager</a>	(925) 833-6650
<a href="#">City Clerk</a>	(925) 833-6650
<a href="#">Code Enforcement</a>	(925) 833-6610
<a href="#">Community Development</a>	(925) 833-6610
<a href="#">Economic Development</a>	(925) 833-6650
<a href="#">Engineering</a>	(925) 833-6630
<a href="#">Environmental Services</a>	(925) 833-6630
<a href="#">Finance</a>	(925) 833-6640
<a href="#">Fire Prevention</a>	(925) 833-6606
<a href="#">Parks &amp; Community Services</a>	(925) 556-4500
<a href="#">Police Services</a>	(925) 833-6670
<a href="#">Public Works</a>	(925) 833-6630

### OTHER

<a href="#">Animal Control</a>	(925) 803-7040
Emergency Dispatch (Police/Fire):	
From Landline	9-1-1
From Cell Phone	(925) 462-1212
Non-Emergency Dispatch	(925) 462-1212